



COVID-19 Response at NAH - Policy Paper

[Responding to COVID-19 Challenges as a Safety Net Hospital: Lessons from Norwegian American Hospital in Chicago's Humboldt Park](#), a recent paper written on the hospital's COVID-19 testing and other response activities, has received high marks from: community members and local leaders; Governor J.B. Pritzker; Mayor Lori Lightfoot; America's Essential Hospitals; the American College of Healthcare Executives, and many other organizations.



New Bariatric ICU Bed

The Intensive Care Unit (ICU) recently installed a brand new, state-of-the-art bariatric bed. This heavy-duty bed provides extra width and weight capacity to help care for critically ill patients of all sizes.

Thanks to generous donors and sponsors from the **2019 Power of Community Gala**, the ICU renovation is moving forward to create a comforting space for our patients, visitors, and hardworking staff in the ICU.



NAH Becomes Patient-Centered Medical Home

The hospital has received designation from the National Committee for Quality Assurance (NCQA) as a **Patient-Centered Medical Home**. This achievement provides a new team-based, comprehensive model of care for the Humboldt Park community. With a PCMH, patients are always at the center, working with their primary care doctor and a health care team to create a personalized plan -- for physical and mental healthcare needs that include prevention, wellness, acute care and chronic care.

Perinatal Redesignation - A Perfect Score

Congratulations to our NAH team on receiving a perfect score from the Illinois Department of Public Health (IDPH) during the hospital's redesignation survey of the perinatal program.

The hospital was especially recognized for our community programs benefiting women and children, including pediatric mobile services, monthly food pantries, and the family connection program.



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